**Name:** P14

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.5 - 0:29.3 | So we're just going to run for about 26 questions. About 20 questions. Um, just with, uh, logging in to systems like on applications, websites, that kind of thing. Uh, it's just research to sort of try and get an idea of how we can make things more accessible. For this. I would do, yes, for looking in. Um, so I'll start off with the first question. Um, do you find authentication? In other words, logging into websites for applications difficult because you're a disability [Stroke] at all level. | Interviewer |
| 2 | 0:30.5 - 0:31.1 | Is not the. | P14 |
| 3 | 0:31.1 - 0:32.0 | Best. Yeah. | Interviewer |
| 4 | 0:32.5 - 0:35.5 | If I could have, uh. Another way. | P14 |
| 5 | 0:36.0 - 0:51.1 | Yeah. Enable me to do that. Yeah. Okay. So. So another login to, um. Uh, so another alternate way of logging in makes it easier without needing to remember everything. Yes. | Interviewer |
| 6 | 0:51.2 - 0:53.2 | If I had a pass key or something. | P14 |
| 7 | 0:53.2 - 0:54.0 | Yeah. Yeah. | Interviewer |
| 8 | 0:54.4 - 0:54.7 | So, um. | P14 |
| 9 | 0:55.0 - 0:56.2 | Yeah, I did. [P14]. | Staff |
| 10 | 0:56.3 - 1:10.6 | Yeah. Yeah. That is something we did to come up with the last one. You know, we look at that is one of, you know, one of the last questions. But yeah, we'll, we'll, we'll go on to that as well later. Um, how important is it for you to get looked in quickly? | Interviewer |
| 11 | 1:11.5 - 1:16.6 | I was looking for this is if I can't, I've got to grab a member of the family. | P14 |
| 12 | 1:16.9 - 1:17.6 | Yeah, and. | Interviewer |
| 13 | 1:17.9 - 1:19.8 | Try and sorted out for me. | P14 |
| 14 | 1:20.0 - 1:21.6 | Yeah. Okay. Okay. So it's. | Interviewer |
| 15 | 1:21.7 - 1:28.2 | Frustrating because. Yeah, in the old days that before my story, I would have done all of this without any. | P14 |
| 16 | 1:28.2 - 1:29.3 | Yeah. Okay. | Interviewer |
| 17 | 1:29.6 - 1:31.7 | So I find it so. | P14 |
| 18 | 1:31.7 - 1:39.2 | Yeah. Really. Yeah. So it's frustrating having to rely on other other people to do it for you. I was just running away. | Interviewer |
| 19 | 1:40.2 - 1:41.1 | You're right. Okay. | Staff |
| 20 | 1:41.8 - 1:45.9 | Um. How important how how did you rate the importance of security? | Interviewer |
| 21 | 1:46.4 - 1:49.2 | Um, I think the issue is. | P14 |
| 22 | 1:49.8 - 1:50.8 | Uh. Is it. Yeah. | Interviewer |
| 23 | 1:50.8 - 1:58.5 | Just to ensure I don't get into a, um, a state where I'm not taking enough care. | P14 |
| 24 | 1:58.5 - 2:18.0 | Yeah, yeah, it's just because we were looking at the trade off between ease of use and security. Yeah. Um, or whether, in fact, they should be one at all. Um, so a related question is how often do you, um, sacrifice security to make make looking it easier? Say, would you say, like, easy passwords? Would you reuse what. | Interviewer |
| 25 | 2:18.0 - 2:22.4 | I was saying before to if I had to have it some kind of stick? | P14 |
| 26 | 2:22.7 - 2:24.0 | Yeah. Yeah. | Interviewer |
| 27 | 2:24.1 - 2:26.0 | And, you know, the information's on there. | P14 |
| 28 | 2:26.1 - 2:27.7 | Yeah. Okay. | Interviewer |
| 29 | 2:27.9 - 2:28.7 | I could use that. | P14 |
| 30 | 2:28.8 - 2:29.2 | Okay. | Interviewer |
| 31 | 2:29.3 - 2:43.9 | Do you tend to stick with the same sort of passwords at the moment? Tend to make it easier to remember? Yeah. So sometimes you you might just stick with the same ones rather than change them so that you you haven't got any confusion. Is that is that fair to say. Yes. Yeah. | Staff |
| 32 | 2:44.4 - 3:10.0 | Okay. Yeah. Because there's also the I think it's about three, maybe four ways of looking at your system. So you've got things that, you know, um, which stuff is difficult. People with stripes and things like that to remember something. Um, something you have so like a mobile phone phones were key, but they are passed over something like that. And the other one is, um, something that you are so biometric. Things like your your face, your fingerprint. | Interviewer |
| 33 | 3:10.1 - 3:11.6 | Oh, that face recognition. | Staff |
| 34 | 3:11.6 - 3:38.2 | So in those domains, I think there was a fourth, but I can't remember what it is. I think it's something to do with movement or something like that. Uh, something like your stance or something. Um, I have to remember something, but, but but yeah, but used to that. Those are the main three things. So obviously something you have could be quite good in your situation. I think, um, do you sacrifice security because it's too difficult to authenticate with your disability? | Interviewer |
| 35 | 3:38.4 - 3:40.5 | So I try not to. | P14 |
| 36 | 3:40.8 - 3:41.2 | No. | Interviewer |
| 37 | 3:41.6 - 3:44.8 | You know, I tend to be riskier activities. | P14 |
| 38 | 3:44.9 - 4:03.3 | Yeah. Okay. Okay. So you wouldn't. Yeah. Okay. So that, um. So I lead onto the next question. If you had to choose, would you prefer more security or an easier and faster looking? It's kind of a hypothetical question. It was a bit of a bit of a balance system. | Interviewer |
| 39 | 4:03.3 - 4:04.3 | It's all in the balance. | P14 |
| 40 | 4:04.4 - 4:12.3 | Yeah, yeah. Okay. Um, would you like to have one system that you could use to log in to most of your websites and applications? | Interviewer |
| 41 | 4:13.0 - 4:17.1 | Um, as it was from the balance point of view. | P14 |
| 42 | 4:17.4 - 4:17.6 | Yeah. | Interviewer |
| 43 | 4:17.8 - 4:18.3 | I wasn't. | P14 |
| 44 | 4:18.8 - 4:19.4 | Yeah. Yeah. | Interviewer |
| 45 | 4:19.5 - 4:25.4 | If if somebody else picked it up because I, because I wouldn't want to to be able to get into my bank account. | P14 |
| 46 | 4:25.4 - 4:25.6 | Yeah. | Staff |
| 47 | 4:25.7 - 4:26.2 | That's what I. | Interviewer |
| 48 | 4:27.1 - 4:27.8 | Tend to do. | P14 |
| 49 | 4:28.2 - 4:28.6 | Yeah. | Interviewer |
| 50 | 4:29.0 - 4:31.6 | I generally don't have access to my own bank. | P14 |
| 51 | 4:31.9 - 4:32.3 | Yeah. | Interviewer |
| 52 | 4:33.4 - 4:33.8 | Mhm. | P14 |
| 53 | 4:34.8 - 4:53.9 | So I think my, my supervisor did start off with some work on this obviously. And he did um some interviews again with some financial institutions that were looking for some technical sort of ways of doing it as well. So um, that's an interesting point. So yeah, if you felt you could trust the local system. | Interviewer |
| 54 | 4:55.0 - 4:56.1 | Let's take it. | Staff |
| 55 | 4:56.6 - 4:58.3 | Well, do you have a video? Yeah, you. | Interviewer |
| 56 | 4:58.3 - 4:59.3 | Can have a [fingerprint] thing. | P14 |
| 57 | 4:59.4 - 4:59.9 | Yeah, I. | Interviewer |
| 58 | 4:59.9 - 5:00.8 | Think I'll be happy. | P14 |
| 59 | 5:01.1 - 5:04.3 | Yeah. Rather than an actual thing that could get lost descending on you. | Staff |
| 60 | 5:04.4 - 5:08.3 | Me on my phone, on the log in. | P14 |
| 61 | 5:08.8 - 5:09.1 | Yeah. | Interviewer |
| 62 | 5:09.5 - 5:10.9 | Oh, yes. Yeah, yeah, yeah. | Staff |
| 63 | 5:10.9 - 5:12.2 | So I get used to that. | P14 |
| 64 | 5:12.3 - 5:12.7 | Yeah. | Interviewer |
| 65 | 5:13.0 - 5:15.2 | Although it is a bit of a pain at times. | P14 |
| 66 | 5:15.3 - 5:18.4 | Yeah. If you've got a sweaty finger. Yeah, yeah, yeah. | Staff |
| 67 | 5:19.0 - 5:21.7 | But you know I figure that works. | P14 |
| 68 | 5:21.9 - 5:22.2 | Yeah. | Interviewer |
| 69 | 5:22.9 - 5:24.8 | I'm not going to lend my finger to anyone. | P14 |
| 70 | 5:25.3 - 5:26.0 | No, no, that. | Staff |
| 71 | 5:26.5 - 5:29.9 | It would be a severe situation if somebody came along saying, right. | P14 |
| 72 | 5:30.3 - 5:30.9 | I gotta take. | Staff |
| 73 | 5:30.9 - 5:32.3 | That. Exactly. Yeah. | P14 |
| 74 | 5:32.5 - 6:03.2 | Yeah. Like like in sci fi movies. Yeah yeah yeah yeah, yeah. Um, that's an interesting point. Yeah. So, yeah, you'd have to really be able to trust the way it works and whether or not you, you could ever, ever do that is an interesting question. Uh, when you log in to a site or service, um, would you like to have details of your disability passed across so that you don't have to keep doing it, and so that they can make adjustments if necessary. | Interviewer |
| 75 | 6:04.0 - 6:08.8 | Would would that make it easy for somebody to replicate. | P14 |
| 76 | 6:09.3 - 6:09.6 | Mhm. | Interviewer |
| 77 | 6:10.1 - 6:16.8 | So because you know I've already got a situation where I say I have disabilities when somebody comes along. | P14 |
| 78 | 6:17.2 - 6:17.6 | Yeah. | Interviewer |
| 79 | 6:17.7 - 6:19.8 | And besides I'm rather good at this. | P14 |
| 80 | 6:19.9 - 6:22.2 | I think it makes you more vulnerable on my sharing that. | Staff |
| 81 | 6:22.2 - 6:22.6 | Okay. | Interviewer |
| 82 | 6:23.0 - 6:23.4 | Okay. | Staff |
| 83 | 6:23.4 - 6:29.2 | Okay. So there's a privacy thing. Yeah. But um, quite a few people raised that that'd be considered over privacy. | Interviewer |
| 84 | 6:29.3 - 6:29.5 | Yeah. | P14 |
| 85 | 6:29.7 - 6:47.8 | Um, and, um, the other question was, would you like to allow for certain elements of your disabilities to be released? Um, if you had to choose. But I suppose it's all part of the same thing. So this is where the questions are, but still under development. Uh, that's all right. | Interviewer |
| 86 | 6:48.6 - 6:49.2 | It doesn't it? | Staff |
| 87 | 6:49.4 - 7:06.7 | Yeah. Uh, yeah. We will. We find these later on. Um. So. Yeah, you should have. How do we feel about trust in the company? So if, um, you worry about it being used, I guess. | Interviewer |
| 88 | 7:06.7 - 7:07.3 | Yeah. Yeah. | Staff |
| 89 | 7:07.6 - 7:26.9 | Yeah. Um, would you like to see a logo system that could work with a variety of inputs? So this kind of getting onto your subject now. So, um, this is more of, uh, physically disabled people, things like paddles or to text to speech, um, head movement tracking or other assistive technology. | Interviewer |
| 90 | 7:27.5 - 7:28.1 | Um. | P14 |
| 91 | 7:30.0 - 7:59.7 | So I guess you would not advise using something physical in the way it's looking. No. Okay. Um, and you mentioned something like a passcode or something like that for for logging in. Okay. Um, do you currently use any assistive technology devices to log into any systems, like a USB key or anything like that or anything like that? Okay. Um, would you say you're currently happy with the way that you log into sites at the moment. | Interviewer |
| 92 | 8:01.3 - 8:05.8 | Well, I find that that I have to get help from some from the family. | P14 |
| 93 | 8:06.0 - 8:06.4 | Yeah. | Interviewer |
| 94 | 8:06.6 - 8:11.5 | And, um. Yeah, sometimes the systems are not in use. Your friend? | P14 |
| 95 | 8:11.8 - 8:36.5 | Yeah. No, that's a big problem with them. Yeah. Um, so not user friendly. I'm going to make. That's a very good point, because it seems obvious, but it needs addressing. Um. And. What, you mean family is. Well. Um, so you mentioned earlier, you said you can find a bit frustrating. Is that right? Was that you? Yes. | Interviewer |
| 96 | 8:37.0 - 8:37.6 | Um. | P14 |
| 97 | 8:38.2 - 8:47.5 | What kind of data is it? Lots of data privacy. Um. Getting locked out. What? What kind of things are you frustrated about? Uh. | Interviewer |
| 98 | 8:47.8 - 8:58.2 | Well, if I try to log into some sites, I have problems. Yeah. So I have to wait for a member of the family to come along. And I don't want you putting too much pressure on me. | P14 |
| 99 | 8:58.4 - 8:59.1 | Yeah, I like. | Interviewer |
| 100 | 8:59.1 - 9:00.2 | To be independent. | P14 |
| 101 | 9:00.4 - 9:20.2 | Yeah. Okay. You know, so the loss of independence, uh. Um. What? It's probably not the best question, but what strengths do you think? Uh, a good logging system should have. And how would you feel if you could use a system like that? Probably quite. Difficult question. | Interviewer |
| 102 | 9:20.9 - 9:36.4 | Huh? I'd like something that I could feel secure, like be something. Yeah. So my question come up because I see people buy buying stuff everywhere on the phone. Yeah. Yeah. Yeah. I don't do that. | P14 |
| 103 | 9:36.5 - 9:37.0 | No, no. | Interviewer |
| 104 | 9:37.1 - 9:39.0 | Because I'm not convinced. | P14 |
| 105 | 9:39.1 - 9:40.4 | You don't feel comfortable? | Staff |
| 106 | 9:40.4 - 9:42.4 | It's the safest way to do it. | P14 |
| 107 | 9:42.6 - 9:44.1 | Okay. No, it's really good if. | Interviewer |
| 108 | 9:44.1 - 9:45.1 | It's a phone. | P14 |
| 109 | 9:45.2 - 9:45.8 | You take. Yeah. | Interviewer |
| 110 | 9:46.3 - 9:51.4 | I must, you know, somebody knows what they're doing. Would be able to trace the link back to my account. | P14 |
| 111 | 9:51.7 - 9:52.0 | Yeah. | Staff |
| 112 | 9:52.5 - 9:59.0 | Yeah. So, yeah, I do have to put both myself in any or all my family. And so. Mhm. | P14 |
| 113 | 9:59.8 - 10:00.1 | Yeah. | Interviewer |
| 114 | 10:00.7 - 10:00.9 | Yeah. | P14 |
| 115 | 10:01.4 - 10:09.5 | Yeah. I mean it's such a big issue now with hacking with all big companies being hacked. Now I think, I think there needs to be a real drive for. | Interviewer |
| 116 | 10:09.8 - 10:10.9 | Oh absolutely. | Staff |
| 117 | 10:11.1 - 10:39.7 | For security as well I think, you know, um, geez, sometimes I feel like a company should automatically know who you are. Um, so I do welcome the fact there's a layer of security with protecting your data. So say you go back to a website and it locks you. You don't get an automatically because it just remembers things on the computer like cookies and things like that. Mhm. Do you think do you like the fact that locks you in automatically, or do you feel like you should have to log in each time? | Interviewer |
| 118 | 10:39.9 - 10:41.6 | I prefer to log in again. | P14 |
| 119 | 10:41.6 - 10:42.0 | Yeah. | Interviewer |
| 120 | 10:42.4 - 11:00.2 | Security for example of this I can give it happened to my wife and she um will will use a card and then you can swipe it on a screen. Yeah, and I think I don't do that. I'd rather take my pin number. | P14 |
| 121 | 11:00.5 - 11:01.0 | Yeah. Yeah. | Interviewer |
| 122 | 11:01.7 - 11:06.0 | Yeah. No, that happens if you periodically set up where. | P14 |
| 123 | 11:06.5 - 11:10.1 | You have to do it every now and then. Get me off. You've used it so many times. | Staff |
| 124 | 11:10.1 - 11:10.9 | In case you. | P14 |
| 125 | 11:10.9 - 11:13.6 | Lost a car. Yeah, yeah. You do. | Staff |
| 126 | 11:14.4 - 11:25.9 | Yeah. So again, it's really important to be secure. Yeah? Yeah. Okay. Um, do you believe security is an organisations responsibility? That of the user or a bit of both? | Interviewer |
| 127 | 11:26.1 - 11:37.2 | It's a bit of both. Yeah. Take responsibility for your own. I mean, if if I went and went and went around this, you know, my bank card. | P14 |
| 128 | 11:37.3 - 11:39.4 | Yeah. Try to use that as what? | Staff |
| 129 | 11:39.4 - 11:41.5 | You can see it in my pocket. | P14 |
| 130 | 11:41.6 - 11:42.4 | Yeah. Yeah. | Interviewer |
| 131 | 11:42.5 - 11:43.3 | There's something to come on. | P14 |
| 132 | 11:43.6 - 11:44.9 | Steve. Yeah. Yeah. | Interviewer |
| 133 | 11:44.9 - 11:47.1 | So off I have to take responsibility. | P14 |
| 134 | 11:47.1 - 11:47.5 | Yeah. | Interviewer |
| 135 | 11:48.2 - 11:49.2 | Yeah. To say no. | P14 |
| 136 | 11:49.3 - 11:49.9 | Absolutely. | Staff |
| 137 | 11:49.9 - 11:51.2 | And I need to keep this. | P14 |
| 138 | 11:51.4 - 11:51.7 | Yeah. | Interviewer |
| 139 | 11:52.0 - 11:52.3 | Yeah. | Staff |
| 140 | 11:52.5 - 12:16.0 | I think that's the most sensible answer. Any of the others for you? Yeah. Um, so, uh, this question kind of relates to what you said at the beginning. Um, would you consider using an on person device for verification? If so, which would you prefer? Uh, some of the IP for the USB key. Did you switch biometric device like something or maybe just a mobile phone? So you said. | Interviewer |
| 141 | 12:16.1 - 12:17.9 | Some. Probably a fingerprint. | P14 |
| 142 | 12:18.0 - 12:18.2 | Yeah. | Staff |
| 143 | 12:18.7 - 12:18.9 | Yeah. | Interviewer |
| 144 | 12:19.3 - 12:23.6 | Because nobody can steal that. No, no. | P14 |
| 145 | 12:23.8 - 12:33.6 | Yeah. Yeah. Yeah. So just a little device with a, like, maybe connects you wirelessly or something. You press it and it looks, you know, something like that. | Interviewer |
| 146 | 12:33.6 - 12:37.8 | But the problem is with me, with the wireless is somebody else could see what we do. | P14 |
| 147 | 12:38.0 - 12:39.6 | Yeah. Yeah. And then something. | Interviewer |
| 148 | 12:39.6 - 12:46.6 | Fun, you know. Yeah. So she's used it once, and next day you opened it up for everybody else. She comes along and takes the device. | P14 |
| 149 | 12:46.6 - 12:55.6 | Yeah. Or whatever. Yeah. Uh, I suppose you could get by with it. Maybe with, uh, near field communication where it has to be within a certain sudden proximity or something like that. | Interviewer |
| 150 | 12:55.6 - 12:56.0 | Maybe. | P14 |
| 151 | 12:56.5 - 12:59.8 | Override or incompatible in contact with you or something like that. | Interviewer |
| 152 | 13:00.2 - 13:08.7 | It's a bit like your car keys. You know, the cars that you walk up to now and the door automatically opens. You have to be within a certain distance to do that. | Staff |
| 153 | 13:09.5 - 13:13.7 | Now, I don't have a car like this. Yeah, I like having a key. | P14 |
| 154 | 13:13.7 - 13:14.3 | Yeah, yeah. | Interviewer |
| 155 | 13:14.7 - 13:15.4 | I can keep in mind. | P14 |
| 156 | 13:15.5 - 13:16.3 | I agree. Yeah. | Interviewer |
| 157 | 13:16.3 - 13:26.4 | Because, you know, the other ones, you can walk up and open the door and you don't even have to, you know, put a key in the ignition, you know. | P14 |
| 158 | 13:27.1 - 13:44.5 | Yeah, yeah, yeah, yeah, yeah. You got to stop on everything. I think you do have to be in a quite a short range with the actual car. Yeah, I see you have to have a transmission in your pocket, right? Yeah. I mean, but but yeah, it does seem like a lot of people say, well, what if somebody's standing next to you? They can just jump in the car? | Interviewer |
| 159 | 13:44.6 - 13:45.7 | Yeah, exactly. Yeah. | Staff |
| 160 | 13:46.0 - 13:46.2 | Yeah. | P14 |
| 161 | 13:46.6 - 13:47.3 | I suppose they could. | Interviewer |
| 162 | 13:47.4 - 13:57.9 | I suppose the thing is, if you have some of these devices thing, and if people know you've got them, then they can walk next year. I believe there's some technologies consents these days. | P14 |
| 163 | 13:57.9 - 13:59.2 | Yeah. Oh, yeah. | Interviewer |
| 164 | 13:59.7 - 14:00.2 | Copy. | P14 |
| 165 | 14:00.3 - 14:00.6 | Yeah. | Interviewer |
| 166 | 14:01.1 - 14:01.5 | I'm to. | P14 |
| 167 | 14:01.5 - 14:27.9 | Something. Yeah. Anything past I know that. I know you're right. Yeah. It's a real problem with them hacking the whole security thing. Hacking. And so many people seem to be wanting to do it and to to get in and steal people's money rather than doing a real job. I know, yeah. Uh, it's disgraceful, really, I think. I think it's terrible the way the world's going in. But everything is about that. People hacking in just to get nothing. So much like daylight robbery on the grand scale. | Interviewer |
| 168 | 14:28.2 - 14:28.5 | Yes. | P14 |
| 169 | 14:29.3 - 14:49.2 | Um, so. Yeah. So I think that. That's nice to see you've got such a perspective on security, though, because one of the aspects that was, um, some, some other previous research by other people is, um, well, I like this idea, but it's, it gives the impression that by making the system easier. | Interviewer |
| 170 | 14:49.9 - 14:50.4 | Um. | P14 |
| 171 | 14:51.6 - 14:54.0 | Well, I won't say that either, because that's coming That's so from. | Interviewer |
| 172 | 14:54.0 - 15:10.1 | My point of view, that if, if I had some something easy to steal. Mhm. I think it could go along in a court of law I'm sure, of my bankruptcy. Mhm. Actually uh I'm, I'm not responsible because. Mhm. I wasn't so sure. | P14 |
| 173 | 15:10.2 - 15:23.9 | Yeah. Yeah yeah yeah yeah I, I think that's probably the hardest aspect to this research is, is making it easy enough for somebody to say C to use, but keeping a very high level of security at the same time. | Interviewer |
| 174 | 15:24.0 - 15:30.5 | But again you know your fingerprints. Mhm. You know because I, I could wiggle it over. | P14 |
| 175 | 15:30.6 - 15:31.4 | Um yeah. | Interviewer |
| 176 | 15:31.7 - 15:40.3 | A sensor. Yeah. Uh if, if I felt that they could get a picture of my retina scan. | P14 |
| 177 | 15:40.3 - 15:40.6 | Yeah. | Interviewer |
| 178 | 15:41.0 - 15:46.4 | And it'd be safe. The equipment. Yeah. I think well, that's doubly so. | P14 |
| 179 | 15:46.5 - 15:47.6 | Yeah. Yeah. Yeah. | Interviewer |
| 180 | 15:48.6 - 15:51.1 | Yeah. Yeah. What, like the James Bond security? | Staff |
| 181 | 15:51.7 - 15:51.9 | Yeah. | Interviewer |
| 182 | 15:52.2 - 15:53.5 | I like it saying it. Yeah. | Staff |
| 183 | 15:55.9 - 16:02.7 | I find using, um, facial recognition, um, I find easier than, um, something for some reason, something that never. | Interviewer |
| 184 | 16:03.7 - 16:10.9 | Sometimes it would say is not recognized. And it's like, now you've got to put in a code and I'm like, oh, what code is it? Yeah. Like you said, face recognition did it, but it. | Staff |
| 185 | 16:11.3 - 16:15.1 | Just seems to work better for me. But um, everyone's going to have that preference on that. | Interviewer |
| 186 | 16:15.1 - 16:16.9 | Yeah. That's cool. And uh, yeah. | P14 |
| 187 | 16:16.9 - 16:53.3 | So um, but yeah. Um, so just the final question is, um, would you like the opportunities to be included in any future research questions relation so that obviously. Yeah. That's great. Um, so, um, I got to try and go away. I'm writing a journal at the moment, hopefully should be published in electronics, uh, magazine as part of the thesis. I'll go away and refine them into a, like, a questionnaire. Uh, a simple online one. Yes or no questions? Yeah. Um, just sort of have a bit more of a think about the questions and, um, pick up on that later. But if you're happy to do that, that's great. Yeah. | Interviewer |
| 188 | 16:53.6 - 16:54.1 | Um. | P14 |
| 189 | 16:54.5 - 16:56.1 | That'd be fantastic. Yeah. Thank you very. | Interviewer |
| 190 | 16:56.1 - 16:56.4 | Much. | P14 |
| 191 | 16:56.5 - 16:57.0 | Honest. | Staff |
| 192 | 16:57.1 - 17:00.9 | Uh, yeah. Uh, yeah, I would have been any other questions, but I think I've. | Interviewer |
| 193 | 17:00.9 - 17:02.8 | Yeah, I've got any further questions today? | Staff |
| 194 | 17:03.0 - 17:13.1 | Uh, no, I think that. I would find it easier to log into things if there was a safe [device]. Yeah. | P14 |
| 195 | 17:13.3 - 17:17.7 | Device that you felt there was secure enough that night? Yeah. | Staff |
| 196 | 17:18.0 - 17:26.6 | Yeah, yeah, yeah. Something that physical or would you prefer something physical or a mobile app or something like that? Um. | Interviewer |
| 197 | 17:27.1 - 17:28.9 | I'm not sure about the apps. | P14 |
| 198 | 17:29.0 - 17:30.0 | Yeah, I'm. | Interviewer |
| 199 | 17:30.0 - 17:34.4 | I'm not convinced because I've seen lots of these things on TV. | P14 |
| 200 | 17:34.8 - 17:35.0 | Yeah. | Interviewer |
| 201 | 17:35.6 - 17:39.5 | It's never an that somebody can walk by with a scanner. | P14 |
| 202 | 17:39.7 - 17:39.9 | Yeah. | Interviewer |
| 203 | 17:39.8 - 17:39.9 | And read. | P14 |
| 204 | 17:39.8 - 17:39.9 | It. Yeah, yeah, yeah. | Interviewer |
| 205 | 17:39.8 - 17:39.9 | I'm thinking, well, I, I've never been able to tell it cuz, you. | P14 |
| 206 | 17:39.8 - 17:39.9 | Know, the. | Staff |
| 207 | 17:39.8 - 17:39.9 | Person behind me isn't just willing to pay for that their stuff. Yeah, they're actually on there monitoring everything I've got on me. | P14 |
| 208 | 17:39.8 - 17:39.9 | Yeah. Yeah, I think there are some sort of fines you can get if you put it down. Next, someone's voice has unlocked. You can clone the data, isn't it? Right. Yeah. You have to be careful. And so I'd say. | Interviewer |
| 209 | 17:39.8 - 17:39.9 | Um. | P14 |
| 210 | 17:39.8 - 17:39.9 | But yeah. No, I appreciate you really emphasizing that bringing that point home. Uh, but it is tough. Yeah. Because it's just something personally, I was thinking at the start that, you know, surely we could make allowances for disabled people just to make the whole logging system easier. But now then I start thinking, well, it's not really going to be any good if it's not secure. | Interviewer |
| 211 | 17:39.8 - 17:39.9 | Is it? Could you say to me, yeah, yeah. It's like I. | Staff |
| 212 | 17:39.8 - 17:39.9 | It's unbelievable. Yeah. | Interviewer |
| 213 | 17:39.8 - 17:39.9 | Yeah. Very interesting. | Staff |
| 214 | 17:39.8 - 17:39.9 | That's really good. | Interviewer |
| 215 | 17:39.8 - 17:39.9 | The you know your fingerprint. I'm not gonna lose it. | P14 |
| 216 | 17:39.8 - 17:39.9 | No no no no no no it's not, it's not like. | Interviewer |
| 217 | 17:39.8 - 17:39.9 | It's only. | Staff |
| 218 | 17:39.8 - 17:39.9 | You know. | Interviewer |
| 219 | 17:39.8 - 17:39.9 | Yeah yeah I've. | Staff |
| 220 | 17:39.8 - 17:39.9 | Actually sort. | P14 |
| 221 | 17:39.8 - 17:39.9 | Of. | Staff |
| 222 | 17:39.8 - 17:39.9 | Cut some. | P14 |